

# Careers and Employability Service

## Destinations of Leavers from Higher Education (DLHE) - FAQs

### ***What is the survey?***

The Destinations of Leavers from Higher Education (DLHE) survey is a national survey of all graduates who have recently finished their course of study from a university or Higher Education college in the UK. The survey gather information about the destinations of recent graduates (work, further study etc.) and each year a census date is set and the information reflects what graduates are doing on that day.

### ***Why do you want to know what I am doing?***

This is our opportunity to follow up with you and find out how you are getting on. The information gathered allows us to understand whether graduates have any difficulties in securing employment or further study, and if there are any patterns in these destinations.

We can also use the information to inform current and future students about the opportunities that may be available to them so that they can make informed choices about their career options.

Finally, the information gathered forms part of the data used to produce the University league tables you may have seen. By gathering a larger range of destinations information, we can get a better picture of our graduates' chosen career paths to help inform our employability strategy.

### ***How long will it take me to complete the survey?***

It should only take a couple of minutes to complete the survey. Most of the questions have multiple choice options, and only a few ask you to type your response. If you complete the survey online, or over the telephone with us, you will automatically be entered into a prize draw to **win one of four £50 Amazon vouchers**.

### ***Will my personal data be available for anybody to see?***

Personal information (such as your name or student ID number) is only used by the University DLHE team to identify and match your responses to our records. When the survey data is produced, all information which could identify an individual graduate is removed.

### ***Who will see my responses to the survey?***

All of the survey responses are processed by the University of Southampton DLHE team. Once the survey has been completed, the information is sent to HESA, the government organisation overseeing DLHE. Any data subsequently published either by HESA or the University is anonymised.

### ***Why do you ask for my address details when logging in to the online survey?***

These details are for University purposes to help identify our graduates and their destinations, and to understand trends (for example, what proportion of our graduates return home to work). This information is not used for marketing purposes.

***I did not complete my course at the University of Southampton. Why have I been contacted?***

If you have received a request to complete the survey, then the qualification that you have left with (even though this may not be the full qualification of your course) still qualifies you as a graduate of the University of Southampton.

***What happens if I do not complete the survey online?***

We provide the survey in a number of different ways. Initially, you will be contacted by email to complete the survey online. If we do not receive a completed response from you, we will attempt to telephone you and complete the survey with you directly.

***I have already completed the survey. Why am I still being contacted?***

If you have already completed the survey, you should not receive any further requests. However, if you continue to be contacted, please let us know by emailing us at [dlhe@southampton.ac.uk](mailto:dlhe@southampton.ac.uk) and we will rectify this.

***I do not wish to complete the survey. What do I do?***

If you do not wish to provide the information requested in the survey, you can opt out. You just need to contact us at [dlhe@southampton.ac.uk](mailto:dlhe@southampton.ac.uk) to advise us that you do not wish to participate, or reply to the reminder email. If you receive a telephone call, you can also advise the caller that you do not wish to respond.

***I do not want to complete the survey now. Can I do it later?***

You are able to complete the survey online at any point until 23rd June 2017. If you would prefer to do the survey at another time please let us know and we can arrange to contact you at a later date. However, if you decide to delay your response without letting us know, you will still receive the reminder emails as well as the telephone contact.

***How often will you contact me?***

If we do not receive a response from you we will continue to contact you, either via email or telephone. Please do not forget to inform us if you wish to delay your response until the official census date.

***What if I do not want to be included in the follow-up survey?***

There is a question at the end of the survey about the follow-up survey in three years' time. If you do not wish to be contacted as part of that survey, you just need to tick the box. If you have emailed us to advise that you do not wish to complete the survey, you can also ask to be removed from the follow-up survey.

***What can you do to support me now that I have left the University of Southampton?***

You can still continue to use the Careers and Employability Service after you have completed your course. For an overview of the services available to you:

**Visit:** [www.southampton.ac.uk/careers/alumni/](http://www.southampton.ac.uk/careers/alumni/)

**Call us:** 023 8059 3501

**Email:** [careers@southampton.ac.uk](mailto:careers@southampton.ac.uk)

**We would like to take this opportunity to thank you in advance for completing the DLHE survey, and wish you all the best in your future career.**